HAIR LOSS STAGES:

Beginning: Hair loss begins in a diffused pattern on the top of head; minimal loss



Mid/Progressive: Hair loss has become more noticeable; scalp may have started crowning

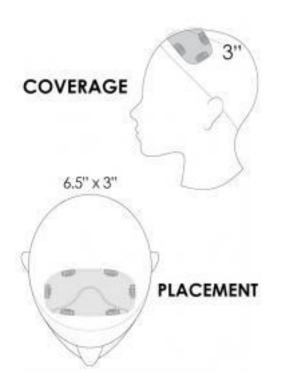


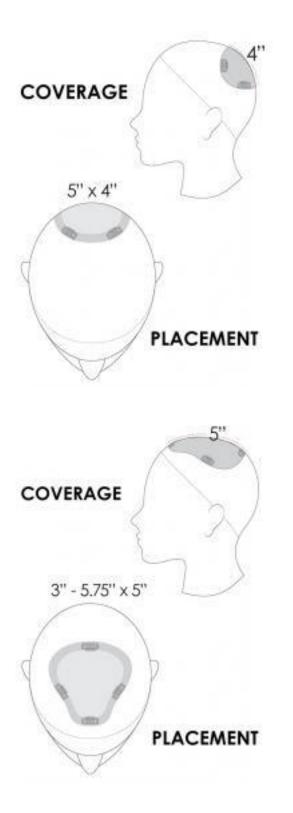
Advanced: Hair loss is very noticeable: scalp is exposed

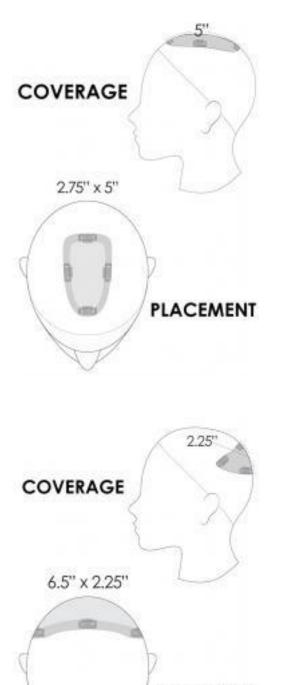


TOPPERS-Clip-ins

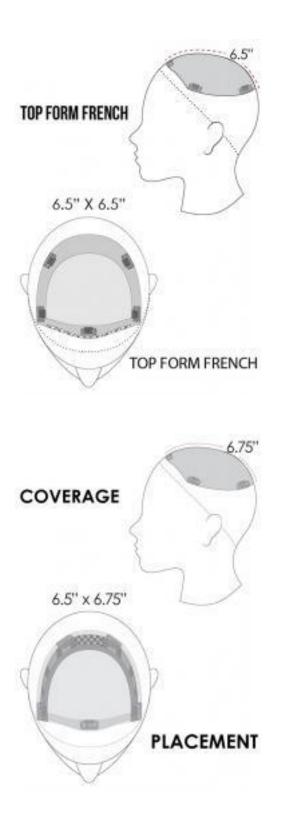
Toppers are designed to add volume to the crown or middle of the head without the need to wear a full wig. Also known as top pieces, hair enhancers, wiglets or clip-ins. Hair strands are attached to a cap or lace that is made from light breathable material. The cap is attached to the top or crown of the head using clips or adhesives. The lengths of hair will blend with your own to create a more thicker-volumized look.

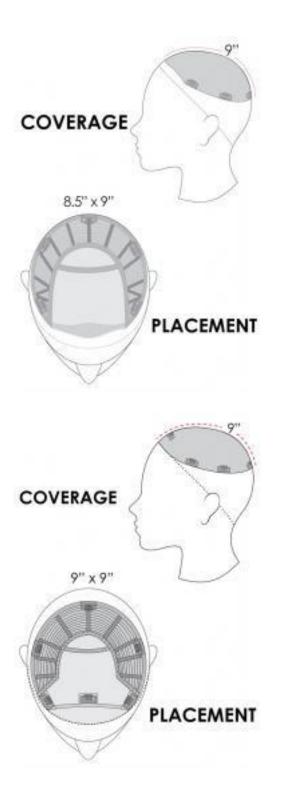


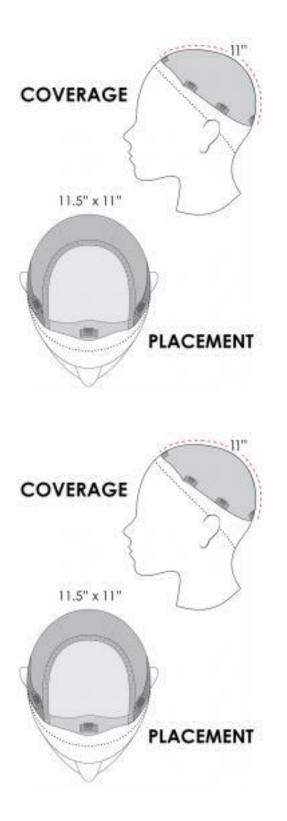




PLACEMENT







Hair Lengths

Your hair length will bring a different look, style, feel and personality. Your hairstyle will change according to the length of hair you choose to wear. A short cut can bring out that Jazzy Diva. A medium length will often bring out the more graceful you. Long hair don't care will send you swinging from left to right and ready FOR THE WORLD. WHICH LENGTH ARE YOU FEELING TODAY....



Wigs-Human Hair

Human Hair offers the most natural look and feel; the texture, shine and movement. Its versatility allows units to be styled to suit your personal tastes; it can be more expensive than other hair choices but owns more durability and life. The price of human hair and the required maintenance could create some purchase drawbacks but the investment is worth it.

WIGS-Syntheic Hair

In recent years the technological advances of synthetic hair has come a very long way. The texture of such in most units have a human like feel. Synthetic hair can often be worn with little to no styling as the fibers have a memory wave, curl and volume that allows the hair to snap back into place with little to no effort. Even-though synthetic hair offers versatility and ease of wear, styling is often limited with little to no heat friendly durability.

Cap Consructions

Hand-Tied

- Creates natural movement
- The hair is hand-tied into the base of the cap during a process called ventilating
- Ideal for sensitive scalp and hair-loss



Monofliament

- Creates the illusion of natural hair growth from the scalp at the scalp part.
- Hair is hand-tied at the sheer (not to the cap) base.
- Allows hair parting for styling versatility.



Lace Front

- Creates the illusions of a natural looking front hairline
- Allows for away from the face hair staying
- Most are ready-to-wear
- Temple to temple wear



Basic Cap

- Includes both capless and traditional constructions
- Most durable and affordable
- Open weft for ease of ventilation
- Gives natural lift and volume at the crown



FREQUENTLY ASKED QUESTIONS

Shopping Related Questions

Q - How do I qualify/order my free hair prosthesis?

- Meet medical criteria
- Submit information to keeper@mysistars.org
- Choose hair prosthesis
- Submit for approval

Q - Are the custom-made hair prosthesis free?

- No, however, you will have the ability to use your health insurance for partial payment.
- Q How do I choose a custom-made hair prosthesis?
 - Please email us at keepers@mysistars.org for further details.
- Q What is the density (thickness) of the wigs?
 - 150%.
- Q Are all of your wigs on your website in stock
 - Yes, most of them are.
- Q If I don't have a qualifying medical condition, may I still purchase from your website?
 - Yes.

Q - I'm a cancer patient, what wigs are most suitable?

- As a cancer patient myself, I like the versatility of human wigs but synthetic wigs are move convenient.
- Q How do I wash my hair prosthesis?
 - Detangle gently using a wide tooth comb from the base of the cap to the ends. Using a gentle mild shampoo, wash without harsh rubbing. Submerge in cool water to remove

to remove all traces of shampoo. Gently press with a towel, spray with a leave-in conditioner and allow to air dry. Proceed with style.

- Q What if I'm not satisfied with my customer service?
 - We stand firm on producing repeat customers and customer service is our TOP PRIORITY. If you should ever receive mediocre service, PLEASE email us at keeper@mysistars.org to allow us to make it RIGHT!

Refunds/Returns

- Q I received the incorrect item, how do I process a return?
 - Email inquiries@mysistars.org to request a return label. Please return within 7 days of receipt unworn and in original packaging. Postage will be paid by My Sistar's Keeper for incorrect item shipped. Please allow up to 7-10 working days from our receipt of returned item(s) for your processed refund to reflect. You will receive an email as confirmation of completed process.

Q - What if I don't like my purchase after I receive it?

• Email inquiries@mysistars.org to request a return label, however, buyer will be responsible for return postage. Please return within 7 days of receipt unworn and in original packaging. Please allow up to 7-10 working days from our receipt of returned item(s) for your processed refund minus shipping to reflect. You will receive an email as confirmation of completed process.